

Want to work in a bar or restaurant? Get the skills & qualifications here!

# ENGLISH FOR BARTENDING

**Why this course? What will you learn? What is the course like? All your questions answered! English for Bartending will help you gain:**

- English skills in customer service areas such as taking orders, dealing with complaints and dealing with difficult customers.
- English skills required for communicating with colleagues in general and in the hospitality industry in particular.
- English skills required for cocktail recipes.
- English skills required for describing wine, beer and other drinks.
- Understanding wine and learning how to serve it.
- Learning about cellar equipment and maintenance.
- Preparing the bar for service, serving draught beer, cleaning and tidying the bar area.
- Developing students' skills in CV writing and job interview techniques, especially for the hospitality industry.
- Understanding the legal language in the RSA guide.



**For more info, visit us @ [www.impactenglish.com.au](http://www.impactenglish.com.au)**

CRICOS Provider No: 02995B

Are you looking for a course to improve your English skills which will help you gain employment in the hospitality industry?



# ENGLISH FOR BARTENDING

	Monday	Tuesday	Wednesday	Thursday	Friday
Week 1: 1.20pm - 5.45pm	Course Intro: Intro to Alcohol Types of Bars Likes & Dislikes	Beer: Ale & Lager Australian beer	The Brewing Process: Customer Service 1 Looking after & serving beer Personal Hygiene	<b>Excursion: Carlton United Brewery</b> Tour & Tasting Bar Equipment/ Utensils	Bar Hygiene Cleaning the bar The Cellar Week 1 Review
Week 2: 1.20pm - 5.45pm	Bar Duties Describing Taste Introduction to Wine	Tasting Wine Wine in Australia Customer Service 2 Serving Wine	Talking about wine Wine & Food Tasting	<b>Excursion: NMIT Wine Making Tour</b>	Working in a bar CV Writing Interview techniques Week 2 Review
Week 3: 1.20pm - 5.45pm	Spirits & Liquers Customer Service 3: Serving spirits & Liquers	Equipment Customer Service 4 Customer Service 5	Everyday Language Mini-presentations <b>Pub Trip</b>	The Law RSA 1 Pub Review Presentations	RSA 2 Garnishes Bar Equipment & Utensils
Week 4: 1.20pm - 5.45pm	Bar Equipment & Utensils Intro to Cocktails	Cocktail Recipes	CVs RSA 3 Customer Service 6	RSA Job Interviews Melbourne's Bars	Final Q & A Graduation
Week 5:	<b>Practice training at VICTORIAN BAR SCHOOL</b>				
	<i>*From 10am - 3pm, however training hours may vary depending on lesson structure.</i>				

\*Sample timetable, subject to change.

<b>Course Fees:</b>	<b>2012</b>
<b>Enrolment fee:</b>	<b>\$200</b>
<b>Course fee:</b>	<b>\$1280</b>
<b>Bartending training fee:</b>	<b>\$320</b>
<b>Material fee:</b>	<b>\$100</b>
<b>Total:</b>	<b>\$1900</b>

**Course duration:** 5 weeks (4 weeks English for Bartending plus 1 week Bartending training)

**Class size:** Maximum of 15 students

**Entry requirement:** Intermediate+ (approx. IELTS 4.5) & Impact entry test

### Course Certificates:

Successful participants for the course will receive:

- **Australian Bartenders Guild Certificate**
- **Victorian R.S.A. (Responsible Service of Alcohol) Certificate**
- **National R.S.A. Certificate SITHFAB009A**
- **A Certificate from Impact English College**

### Course Dates 2012:

09/01/2012-10/02/2012	25/06/2012-27/07/2012
06/02/2012-09/03/2012	23/07/2012-24/08/2012
05/03/2012-05/04/2012	20/08/2012-21/09/2012
02/04/2012-04/05/2012	17/09/2012-19/10/2012
30/04/2012-01/06/2012	15/10/2012-16/11/2012
28/05/2012-29/06/2012	12/11/2012-14/12/2012

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